

2024 Tuscany Retreat FAQs

Dear Writers,

Tuscany 2024 is going to be special, and we want you to be able to book it, insure it and relax, knowing that we're taking care of the details.

If you have any questions, you can always reach us at info@lawriterslab.com. Here are some of the frequently asked questions we've received.

What happens if I can't go on my retreat?

The best way to protect yourself from unforeseen circumstances is to purchase **trip insurance**, and we are requiring proof of travel insurance from all our guests.

Travel Insurance can protect you in case:

- You cancel your participation in the retreat
- The retreat is cancelled due to teacher illness, emergencies, acts of God, weather, pandemics, natural disaster, or not enough participants
- Lost baggage
- Medical expenses and the cost of repatriation should you become ill or injured

We recommend finding a [travel insurance company](#) that offers the option for a comprehensive "cancel for any reason" policy. If you cancel your retreat – for any reason – your airfare, hotel, retreat costs, etc. up until 48 hours prior to travel, will be covered. **Usually, according to their guidelines, you must contact and purchase the travel insurance policy within 15 days of making your deposit with us and buying your airline tickets or incurring any costs for any part of your travel.** You can also just insure your air tickets.

What are your payment and cancellation policies?

Deposit

The deposit is non-refundable. (However, should you cancel your reservation 90 days or more before the start of the retreat, you may apply your payment toward another retreat occurring within 36 months from the date of the initial retreat to which your deposit originally applied.)

Payment

When you reserve your spot, you may either pay in full or pay the deposit. For those who make a deposit, a second payment is due by Nov. 30th, and the final payment for the retreat is due by Feb. 15th, 2024.

Grace Period

Guests have 7 days after placing a deposit to change their mind and get it refunded. After the 7-day grace period, this deposit may be used for one calendar year from the date originally registered.

Cancellation Policy

Please note there will be no refunds or discounts for arriving late, leaving early, flight cancellations, family emergencies, endemics, pandemics, earthquakes, travel delays or illness. If you cancel your participation in a retreat for any reason, the cancellation policy below will apply. We wish we could compensate people for unforeseen circumstances (injury, pandemics, illness, family emergency, etc.), but we have costs already incurred when reserving the retreat. We have designed our cancellation policy to be as compassionate as possible in the event that your plans change. But to protect yourself further, we strongly encourage you to purchase travel insurance.

If you cancel the retreat:

90 days or more prior to the start of the retreat, you receive:

100% credit of the cost of the full retreat payment toward another L.A. Writers' Lab retreat within 36 months.

60-90 days prior to the start of the retreat, you receive:
50% credit of the cost of the full retreat payment toward another L.A. Writers' Lab retreat within 36 months, and will forfeit the remainder.

0-60 days or more prior to the start of the retreat:
No refunds or credits will be given.

TO CANCEL you must send an email stating that you wish to cancel to Community Relations Manager Katharine Chezum at info@lawriterslab.com.