

# 2023 Tuscany Retreat FAQs

Dear Writers,

Tuscany 2023 is going to be special, and we want you to be able to book it, insure it and relax, knowing that we're taking care of the details.

If you have any questions, you can always reach us at [info@lawriterslab.com](mailto:info@lawriterslab.com). Here are some of the frequently asked questions we've received.

## What happens if I can't go on my retreat?

The best way to protect yourself from unforeseen circumstances is to purchase **trip insurance**, and we are requiring proof of travel insurance from all our guests.

Travel Insurance can protect you in case:

- You cancel your participation in the retreat
- The retreat is cancelled due to teacher illness, emergencies, acts of God, weather, pandemics, natural disaster, or not enough participants
- Lost baggage
- Medical expenses and the cost of repatriation should you become ill or injured

We recommend finding a [travel insurance company](#) that offers the option for a comprehensive "cancel for any reason" policy. If you cancel your retreat – for any reason – your airfare, hotel, retreat costs, etc. up until 48 hours prior to travel, will be covered. **Usually, according to their guidelines, you must contact and purchase the travel insurance policy within 15 days of making your deposit with us and buying your airline tickets or incurring any costs for any part of your travel.** You can also just insure your air tickets.

## Do I have to be vaccinated to go on the Tuscany Retreat?

Yes. Our whole team is vaccinated and “boostered” and our host team at Podere Le Rondini is too. Right now, Italy is requiring travelers to be vaccinated, but even if that changes, we will require vaccinations in order to protect the safety of everyone on retreat, as well as our hosts.

## What happens if L.A. Writers’ Lab reschedules because of Covid?

In the unlikely event that we must reschedule a retreat due to Acts of God, weather, natural disaster, endemics, pandemics, airline disruption, political upheaval, or if our instructor is impacted due to any of the above, we will not be able to offer a refund. Your payment will be transferred to the rescheduled date.

To cover any risk, we highly recommend that you purchase “cancel for any reason” travel insurance to cover your entire retreat costs.

## What happens if Covid stops me from traveling before my retreat?

If you are prevented from making the retreat because of Covid — say you test positive, or a close family member does and you are quarantined as a result, or your flights are cancelled because of an outbreak in your area — you should contact your travel insurance provider about next steps. We require proof of travel medical insurance from all of our guests, and as of this year strongly recommend purchasing a “cancel for any reason” policy. We’re happy to point you to providers who offer them.

## What are your payment and cancellation policies? Deposit

The deposit is non-refundable. (However, should you cancel your reservation 90 days or more before the start of the retreat, you may apply your payment toward another

retreat occurring within 36 months from the date of the initial retreat to which your deposit originally applied.)

## Payment

When you reserve your spot, you may either pay in full or pay the deposit. For those who make a deposit, full payment for the retreat is then due by Jan 13<sup>th</sup>, 2023.

## Grace Period

Guests have 7 days after placing a deposit to change their mind and get it refunded. After the 7-day grace period, this deposit may be used for one calendar year from the date originally registered.

## Cancellation Policy

Please note there will be no refunds or discounts for arriving late, leaving early, flight cancellations, family emergencies, endemics, pandemics, earthquakes, travel delays or illness. If you cancel your participation in a retreat for any reason, the cancellation policy below will apply. We wish we could compensate people for unforeseen circumstances (injury, pandemics, illness, family emergency, etc.), but we have costs already incurred when reserving the retreat. We have designed our cancellation policy to be as compassionate as possible in the event that your plans change. But to protect yourself further, we strongly encourage you to purchase travel insurance.

### If you cancel the retreat:

**90 days or more** prior to the start of the retreat, you receive:

100% credit of the cost of the full retreat payment toward another L.A. Writers' Lab retreat within 36 months.

**60-90 days** prior to the start of the retreat, you receive:

50% credit of the cost of the full retreat payment toward another L.A. Writers' Lab retreat within 36 months, and will forfeit the remainder.

**0-60 days** or more prior to the start of the retreat:  
No refunds or credits will be given.

**TO CANCEL** you must send an email stating that you wish to cancel to Community Relations Manager Katharine Chezum at [info@lawriterslab.com](mailto:info@lawriterslab.com).